

ITIL[®] Service Management Foundation Certification & Practitioner

ITIO (½ Tag)
ITIL[®] "Overview"

ITIL (3 Tage)
ITIL[®] Foundation & Prüfungsvorbereitung (inkl. Certificate)

ITIL[®] Foundation Certificate

ITIP (½ Tag) – kann einzeln gebucht werden
ITIL[®] Foundation Prüfungsvorbereitung (inkl. Certificate)

ITIL[®] Foundation Certificate

ITIPR (3 Tage)
ITIL[®] Practitioner & Prüfungsvorbereitung (inkl. Certificate)

ITIL[®] Practitioner Certificate

ITIL[®] 4 Upgrade

ITIL4 (2 Tage)
ITIL[®] Foundation & Prüfungsvorbereitung (inkl. Certificate)

ITIL[®] 4 Bridge (für ITIL Experts) ITIL[®] 4 Managing Professional Transition

ITILB (5 Tage)
ITIL[®] 4 Managing Professional Transition (ITIL 4 Bridge für ITIL Experts)

ITIL[®] Foundation Certificate

ITIL[®] 4 Specialist & Strategist

ITICDS (3 Tage)
ITIL 4[®] Specialist: Create, Deliver & Support

ITIL[®] 4 Specialist

ITIDSV (3 Tage)
ITIL 4[®] Specialist: Drive Stakeholder Value

ITIL[®] 4 Specialist

ITIHVI (3 Tage)
ITIL 4[®] Specialist: High Velocity IT

ITIL[®] 4 Specialist

ITIDPI (3 Tage)
ITIL 4[®] Strategist: Direct, Plan & Improve

ITIL[®] 4 Strategist

Nachfolgende Schulungen basieren auf ITIL v3

ITIL[®] Operational Support & Analysis (OSA)

ITIOSA (4 Tage)
ITIL[®] Operational Support & Analysis (OSA)

ITIL[®] Intermediate OSA

ITIL[®] Planning, Protection & Optimisation (PPO)

ITIPPO (4 Tage)
ITIL[®] Planning, Protection & Optimisation (PPO)

ITIL[®] Intermediate PPO

ITIL[®] Release, Control & Validation (RCV)

ITIRCV (4 Tage)
ITIL[®] Release, Control & Validation (RCV)

ITIL[®] Intermediate RCV

ITIL[®] Service Offerings & Agreements (SOA)

ITISOA (3 Tage)
ITIL[®] Service Offerings & Agreements (SOA)

ITIL[®] Intermediate SOA

Alle nachfolgenden Seminare führen zum ITIL Expert v3

ITIL[®] Service Management Service Strategy (SS)

ITISS (3 Tage)
ITIL[®] Service Strategy (SS)

ITIL[®] Intermediate SS

ITIL[®] Service Management Service Design (SD)

ITISD (3 Tage)
ITIL[®] Service Design (SD)

ITIL[®] Intermediate SD

ITIL[®] Service Management Service Transition (ST)

ITIST (3 Tage)
ITIL[®] Service Transition (ST)

ITIL[®] Intermediate ST

ITIL[®] Service Management Service Operation (SO)

ITISO (3 Tage)
ITIL[®] Service Operation (SO)

ITIL[®] Intermediate SO

ITIL[®] Continual Service Improvement (CSI)

ITICSI (2 Tage)
ITIL[®] Continual Service Improvement (CSI)

ITIL[®] Intermediate CSI

ITIL[®] Managing Across the Lifecycle (MALC)

ITIMALC (3 Tage)
ITIL[®] Managing Across the Lifecycle (MALC)

ITIL[®] Intermediate MALC, ITIL[®] Expert

Bundle zum ITIL[®] Expert, Paketpreis

ITILBD (17 Tage)
Bundle: ITIL[®] Expert

ITIL[®] Expert